

# Your first time with Club Med



PH: (08) 9284 1003 or 1800 171 589



60  
YEARS

PIONEERING  
KIDS CLUBS  
SPORTS ACADEMIES  
ALL INCLUSIVE

# WELCOME TO CLUB MED, WELCOME TO HAPPINESS

FROM THE MINUTE YOU TAKE OFF TO THE MINUTE YOU RETURN, EVERYTHING WE DO REVOLVES AROUND MAKING YOUR HOLIDAY HAPPY. THERE'S SOMETHING FOR EVERYONE AND, OF COURSE, IF THE KIDS ARE HAPPY YOU'RE HAPPY AS PARENTS. SO LET US TAKE YOU ON A JOURNEY, A VERY HAPPY JOURNEY, TO PREPARE YOU FOR YOUR HOLIDAY AND HELP YOU MAKE THE MOST OF EVERY MOMENT WITH CLUB MED.

Club Med 



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# GETTING TO YOUR RESORT

It couldn't be easier. If you are driving to Club Med there are parking places (covered and uncovered) available in the majority of our Resorts.

Transfers from airports and railway stations are free when you book our full package (flights and resort). Your Club Med team will be on hand to welcome you on your arrival. Transfers are also available at an extra charge for independent travellers.

Enjoy a relaxing check-in after 15:00 on Sunday, and from 18:00 all other days.



*Contact your sales agent for more information and to book a parking place or a transfer beforehand.*



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## Did you know?

**G.O® (Great Organisers)** - these are the Club Med Resort staff. They embody all our values: a multicultural spirit, plenty of kindness and responsibility. They're here to help you with anything you need during your stay.



**G.M® (Great Members)** - this is how Club Med refers to you, our guests.

**Chef de Village** - is head of the Resort and here to maintain the Club Med spirit.

**Crazy Signs®** - this is a true Club Med custom. It's a dance that has become a tradition for every Club Med Resort and is enjoyed by parents and kids alike.

**Dress Code** - each night your G.O® will be dressed to reflect the theme of that evening.



From the moment you arrive Club Med will take care of everything.

### A special welcome awaits

Our G.O® will be waiting to greet you and your family when you arrive at the Resort. The Chef de Village will also give you a personalised welcome and together with the G.O® will tell you everything you need to know about your holiday

so you can simply relax and look forward to what's to come.

Because we welcome people from all over the world, our G.O® speak many different languages. You'll be able to tell which ones by the flags on their badges.

### On arrival at Reception

Once you've arrived at the Resort, you'll be given a few things to make sure you get the most out of your stay.

**Your Wristband** - this gives your family access to all Club Med's amenities/services throughout your stay (sports, bar, food, etc.). Two types of wristbands will be provided - one for Over 18s, one for Under 18s.

**Club Med Pass** - this pass lets you enjoy a few small supplementary delights. Just put any optional extras from the shop, the SPA or anywhere else in the Resort on this card.





# KIDS JUST WANT TO HAVE FUN

In a fun and interactive way, children discover new things about themselves, others and the world around them. They'll return home rich in memories and experiences.

## That's entertainment!

Entertainment in an informal and relaxed atmosphere; discovery of new passions for sport, creative expression and art; friendship with other children and G.O.<sup>®</sup> from around the world. It all adds up to an unforgettable experience that the kids will savour for years to come.

## Leaving them worry-free

Our Kids Clubs are great for parents too, as you can relax knowing your little ones are in safe hands with our professional G.O.<sup>®</sup>. All have childcare qualifications or substantial experience in looking after children.

### Baby Club Med<sup>®</sup>\* (4-23 months)

Of course, we welcome families with babies too and provide a whole range of facilities to make your stay enjoyable and hassle-free. **Page 12**

### Petit Club Med<sup>®</sup>\* (2-4 yo)

For 3 year olds enrolled in Petit Club Med<sup>®</sup>, we offer customised lessons that will help them discover activities such as tennis and golf\*. **Page 14**

### Mini Club Med<sup>®</sup> (4-11 yo)

4-11 years olds can enjoy anything from sports to arts and culture. **Page 16**

### Juniors' Club Med<sup>®</sup> and Club Med Passworld<sup>®</sup> (11-18 yo)

For the older kids, we have Juniors' Club Med<sup>®</sup> and Club Med Passworld<sup>®</sup> - offering teenagers a whole host of activities. **Page 20**

\*Available at extra cost



Bring your child's health record and medical certificates along. Children under 6 years will need these to enrol in Baby<sup>®</sup>/Petit<sup>®</sup>/Mini Club Med<sup>®</sup>.

# BABY CLUB MED®★

We're always happy to welcome babies and we provide all the baby care equipment you require.

## Equipment

On arrival, you'll be given a Baby Welcome®. This includes a **baby bed**, **changing mat** and a **baby bath** in your room. Pushchairs are also available at the desk should you want to walk around the Resort.

## Meal times

Special menus are **tailored for babies**, taking into account nutritional needs and even allergies.

Delightful ready-made baby food is available in baby corner and our Baby Restaurant offers a **variety of fresh food** for parents and children under 4 (in certain Resorts).

## Facilities

**Open 24 hours** a day, Baby Feeding Rooms provide parents with a **dedicated space** for preparing baby's meals. Bottle warmer, microwave, fridge, mixer, steriliser, water, fruit and biscuits - it's almost like being at home. The boutique also sells certain baby care products, such as toiletries and nappies.

## Babysitting

Pyjamas Club®★ and babysitting services are available for children aged 4 months and upwards. Leave them in the capable hands of our experienced G.O® and bedtime will be a fun and easy end to a perfect day.

★Available at extra cost



*Book a Baby Club Med® place and our free Baby Welcome for your child before departure through your travel agent and start your stay with total peace of mind.*

**A BUSY BABY'S DAY!**  
A specially designed schedule of stimulating indoor and outdoor activities will keep baby happy all day long.

8.30 a.m.	Breakfast with the family
9.30 a.m.	'Awakening' games, leisure time, outdoor activities
10.30 a.m.	Morning nap
11.00 a.m.	Meal
12.00 noon	Siesta, tender rest
2.00 p.m.	Outdoor games
4.00 p.m.	4 o'clock light meal
4.30 p.m.	'Awakening' games
5.00 p.m.	Reunion with parents for bath and cuddles
6.00-7.30 p.m.	Dinner in the Baby restaurant with family








# PETIT CLUB MED®\*

Children will have a great, energetic day at Petit Club Med®\*. It will be fun-filled with a host of activities and entertainment, meals and rest times as well as learning games with G.O® to arouse their curiosity.



From 3 years they can practise “**Petit Sports**” such as **Petit waterski**, **Petit tennis** and **Petit golf**, exactly like grown-ups but on a smaller scale! As a result, even the youngest get familiar with sportive thrills and develop the taste for new experience.

\*Available at extra cost



Book a Petit Club Med® place early so your child can enjoy a fun-filled holiday too.





# MINI CLUB MED®

Our G.O.s pull out all the stops to give children a fabulous holiday too.



Children will enjoy a wide variety of activities and make lots of new discoveries. To ensure everyone is happy and learning at a pace that suits them, we organise groups by age: 4-5 years, 6-7 years and 8-10 years.

## New skills, new activities, new friends

Between discovery workshops, learning new sports on land and in the water, festive tea times and playful activities, time just flies! Plus magical evenings of entertainment that they can take part in, keeping them busy morning, noon and night.





# JUNIORS' CLUB MED® & CLUB MED PASSWORLD®



Whether it's exciting activities or spending time with new friends, your teens are free to do whatever they like. Our G.O.® are on hand if they want some ideas of what to do, but they'll never impose. It's a teenager's dream holiday.

Depending on your Resort, your kids can either enjoy **Club Med Passworld®** - a dedicated space designed full of innovative high-tech gear or **Juniors' Club Med®** designed specifically for 11-18 year olds.

## Active days

G.O.® will propose a whole range of different sports - group or individual - such as wakeboarding, waterskiing and flying trapeze. Otherwise, there are always free slots for them to simply enjoy chilling out with their friends.

## Artistic days

Trained G.O.® will offer artistic and creative activities such as filmmaking and graffiti art. Teenagers can use them to get together and explore new avenues, at their own pace.

## Dedicated evening activities

Movie nights on the beach, disco roller, shows, your teens will love their holiday evenings and build great memories.

## SPA Experience

In specific Resorts, there is a teens SPA\* (age 11 plus) that the kids can enjoy with friends or family.

\*Available at extra cost







# TIME FOR SPORT

Offering over 60 sporting activities worldwide, Club Med boasts some great sport Academies and exhilarating activities. There are Academies for sailing, water skiing, kite surfing, golf, tennis, flying trapeze...you're sure to find one that suits you.

All our G.O® are professional sports instructors and capable of working with people of all ability levels. They're here to teach, assist and offer advice on how to get the most out of your equipment.

## Play it your way

Whatever your sport, whatever your level, anything is possible. Our Academies provide specialist facilities and teaching for both beginners and the advanced. Free access allows you to enjoy sport alone or in groups, learn at your own pace, and still get tips from our sports team.

## Customised courses for sport lovers\*

Whether you're a beginner or advanced sports person, you can arrange some extra tuition for an extra cost. 3 and 5-day courses, either on your own or as part of a small group, will give you personalised training tips.

\*Available at extra cost



To guarantee your place, book it before you leave via our website [www.clubmed.com](http://www.clubmed.com), with your travel agency or by phone.



Tournaments, regattas, demonstrations and shows, there's at least one sporting event every week in your Resort for you to take part in. You might even come away with a medal at the prize-giving ceremonies.



# TIME TO RELAX

Relaxation is the essence of every Club Med holiday.

## Spa experience

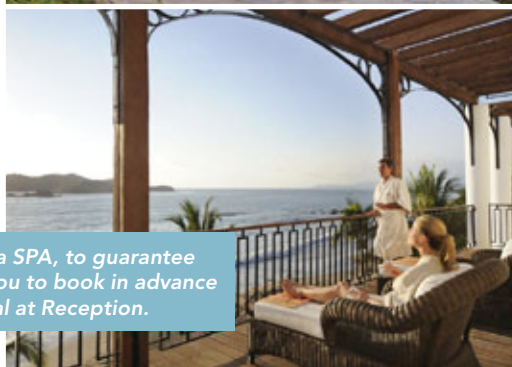
Unwind after a day full of sports activities and recharge and revitalize yourself in our world-class SPAs\*. Prestigious treatments from brands such as L'Occitane en Provence, Carita or Payot, expert therapists and tranquil Zen areas will allow your cares and worries to simply float away.

## Relaxation activities

Enjoy yoga, pilates and Thai Chi Chaun to develop flexibility and eliminate stress and keep yourself trim in our swimming pools and gyms. Or, just simply chill out under a shady palm tree on a lounger by the pool.

There's so much for you and your family to do, everyone's sure to find their own way to unwind.

\*Available at extra cost



*If you are staying in a Resort with a SPA, to guarantee the best treatments we'd advise you to book in advance with your travel agent, or on arrival at Reception.*





Drinks and snacks are available all day long.



## FINE DINING AND REFRESHMENTS ALL DAY

Nourishment for the day ahead or relaxation after a long, busy day, meal times are the perfect time for families to get together, and it's all included.

### Breakfast

Breakfast offers a large choice of sweet and savoury dishes served every morning in the restaurant til 10am and in the bar til 11am.

### Bar

Enjoy refreshing drinks all day long, or classic cocktails before dinner as alcohol and soft drinks are available all day.

### Lunch and dinner

Discover new menus daily in the main restaurant, which serves an exciting array of international dishes. Or book a meal at the Specialty restaurant where you'll sample traditional menus and local flavours in an intimate, exclusive setting.

### Aperitifs

Toast to another day full of happiness with an aperitif before lunch and dinner.



*The Specialty Restaurant is included in the package, just book in advance at the Reception to reserve your place.*



Club Med shows are produced by professional choreographers.



There's entertainment for everyone and you can choose between calm, intimate evenings with a lounge ambiance or more sociable entertainment such as shows and dancing.

#### A Club Med custom

Be part of a true Club Med tradition – the Crazy Signs® dance. Unique to Club Med. This custom can be enjoyed by all. Join in or just watch, the choice is yours.

#### Entertaining evenings

Designed to surprise and excite, every evening is different. Entertainment is themed with relevant decorations and dress code. If you'd like to join in with the G.O® on some of these nights, why not bring some party clothes e.g. white-only and fancy-dress. The kids will love dressing up, too.

#### Enjoy the show

Come and see your G.O® in the different shows they put on each evening. All the shows are produced by professional choreographers. It's what makes every evening unforgettable.

Everyone is invited to take part in the production, even the kids, so why not get involved. Let the kids come rehearse and perform with the G.O® too and really make it a magical night to remember.

#### Nights filled with dancing

Move on to the Night Club after the bar closes where you can dance and drink into the early hours. Guess what? It's all included!





Club Med excursions are an invitation to explore local hidden treasures and enjoy unique experiences, starting from your Resort.

Embark together on a journey of discovery knowing that you're in the safe hands of our professional and knowledgeable guides.

### Amazing experience

The Resort's Excursion desk offers a wide choice of guided, tailor-made excursions\*. **You can immerse yourself in culture, re-connect with nature or unlock your senses to the surrounding beauty of your trip.** Devised for everyone, the duration and activities will suit you perfectly. Explore historical sites, get off the beaten track, see the sights on horseback, go on safari or explore your destination by boat, and more.

\*Available at extra cost





## GREAT MEMBERS PROGRAMME: HAPPY FAMILIES

Once you set foot in a Club Med Resort we welcome you as part of one big happy family. You become a Great Member and all your family will instantly enjoy many benefits. Our loyalty programme consists of three levels: Turquoise, Silver and Gold. The more times you stay with Club Med, the more you will be rewarded. To find out more, please log in to the members space at [www.clubmed.com.au](http://www.clubmed.com.au) with your GM number or your email address.





# We hope you enjoy your first Club Med holiday.

If there is any other information you require before your departure, please do not hesitate to visit: [www.clubmed.com.au](http://www.clubmed.com.au), call **1800 258 263** or contact your Club Med travel agent.



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